Form (H) Short course description

Course title: Prices and Revenue Management	Course number and code: OPER	
	492	
Previous course requirement: OPER 331	Language of the course: English	
Course level: Level 7 / Fourth Year	Effective hours: 3 (2 + 2 + 0)	

Course description

Pricing and revenue management concepts. Basic price optimization. Price differentiation. Pricing with constrained supply. Revenue management. Capacity allocation. Network management. Overbooking. Markdown management. Customized pricing.

Course objectives

To demonstrate how the core OR tools (stochastic modeling, optimization, data analytics) come together in various pricing and revenue management problems.

Be able to formulate and solve pricing and revenue optimization decisions as constrained optimization problems at the level necessary to estimate potential benefits.

Understand key concepts including the impact of constrained capacity, opportunity costs, customer response, demand uncertainty, and market segmentation.

Learning outcomes (understanding, knowledge, and intellectual and scientific skills) After studying this course, the student is expected to be able to:

Describing the components of revenue management and pricing.

Knowing how to formulate and solve pricing and revenue optimization problems.

Evaluating historical price/demand data using statistical and OR methods so as to identify distinct customer segments and target them with the right product at the right time and at the right price.

Identifying and exploiting opportunities for revenue optimization in different business contexts.

Textbook adopted and supporting references

Title of the book	Author's name	Publisher's name	Date of publication
Pricing and Revenue Optimization	Robert Phillips	Stanford University Press	2005
Revenue Management: Hardcore Tactics for Market Domination	Robert Cross	Crown Business	2011